



See  
yourself  
here

2023—24

# Table of Contents

Treaty acknowledgment	2
President's message	5
1000Women4STEM award recipient   Jenna Trytten	6
President's medal recipient   Mariam Nakimera Sendagire	8
Life at NorQuest	10
Programs	18
Arts, Sciences & Technology	20
Business	24
Community Studies	28
Health	36
Academic Upgrading	40
Employment Preparation	42
English Language Training	44
Continuing Education	46
Paying for your education	50
How to apply	52
English language proficiency requirements & academic schedule	55



# Treaty acknowledgement

NorQuest College serves its learners and the community on the traditional lands, referred to as Treaty 6 Territory and the homeland of Métis Region #4. This land is home to many diverse groups of Indigenous Peoples including the Cree, Dene, Blackfoot, Saulteaux, Nakota Sioux, Inuit, and Métis. We acknowledge that the City of Edmonton and all the people here are beneficiaries of Treaty No. 6, which encompasses the traditional territories of numerous western Canadian First Nations as well as the Métis people who have called these lands home since time immemorial.

NorQuest acknowledges the treaty, the land, and the territories of Indigenous Peoples as a reminder of:

- Our responsibility and obligations to the land and to Indigenous Peoples;
- Our accountability to addressing the ongoing impacts of colonization that are distinct to Indigenous Peoples and communities;
- Our commitment to working together in remembering the spirit and intent of the Treaty towards right relations.

Artwork by  
Kalum Teke Dan



# President's message

NorQuest College is a vibrant, inclusive, and diverse learning environment that transforms lives and strengthens communities. As NorQuest learners develop the knowledge and practical skills employers expect, they transform their lives, achieve their dreams, provide for their families, and fuel our economy. NorQuest delivers a life-changing experience by being the best place to enter in-demand careers or start a lifelong journey in education.

We are here to support you, wherever and however you may be learning. NorQuest instructors, faculty, and staff all share a commitment to making sure your success is at the core of everything we do. At NorQuest, you'll acquire career-ready training in an environment that is truly welcoming, accommodating, supportive, and inclusive.

NorQuest is Edmonton's community college. It is a community college for YOU. A place of inclusion, and a place of impact. No matter where you are, you always have a place at NorQuest College.

Let me be the first to say... welcome to NorQuest!

Carolyn Campbell  
President & CEO  
NorQuest College





# 1000Women4STEM award recipient

Jenna Trytten



**The 1000Women4STEM award is valued at up to \$20,000 and includes the cost of tuition. Many awards are available for women pursuing one of NorQuest’s three STEM diplomas: Energy Management, Machine Learning Analyst, or Environmental Technician.**

Jenna Trytten is enrolled in NorQuest’s Energy Management program and is also one of the first recipients of the 1000Women4STEM award.

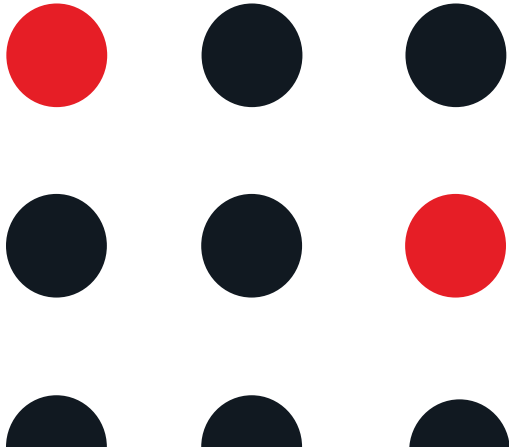
The Energy Management diploma is the first of its kind in Canada and was developed to satisfy a growing need for energy and decarbonization specialists.

Jenna believes that the best part of the program is the knowledgeable instructors that bring real-world experience directly into the classroom. “It has been inspirational and immensely rewarding to learn from experts in their fields that have a passion for improving how energy is generated and used, as well as for reducing carbon emissions and their effects on the atmosphere,” says Jenna.

As a recipient of the 1000Women4STEM award, she was also matched with a female mentor. As explained by Jenna, “Being newer to the STEM field, working with my mentor has been an amazing opportunity and it has helped me navigate through a male-dominated industry.”

“It is a great privilege to be bestowed this prestigious award, especially from a group of female leaders who believe that, through empowerment and collaboration, together we can create environments of inclusion where all women, in STEM or any industry, feel respected and heard.”

**Learn more about Jenna’s journey and the 1000Women4STEM award**  
[norquest.ca/stembursary](https://norquest.ca/stembursary)





# President's medal winner 2022

Mariam Nakimera Sendagire

The recipient of the NorQuest President's Medal is a graduate from one of the college's newer programs: Settlement Studies. This two-year diploma program, the first of its kind in Western Canada, helps students develop the skills needed to work effectively with newcomers to Canada in the role of a settlement and intercultural services provider. The program seemed like the right choice for Mariam, who already had a wealth of experience before she studied at NorQuest.

Originally from Uganda, Mariam worked for 17 years as a health care aide, raising two boys as a single mother in Canada while supporting her family back home.

"I chose Settlement Studies because I wanted to advocate for the marginalized communities," says

Mariam. "I was drawn to it because of its holistic, community-based, and diversified approaches. I want to amplify the voices of those who are less privileged and share my benefits to those who do not have it." When asked about her plans after NorQuest, Mariam speaks with conviction and passion: "After my field experience, I would like to implement what I've learned and contribute to the community. My responsibility is to improve the well-being and meet the basic needs of all people, with a particular focus on those who are vulnerable, oppressed, or living in poverty, such as newcomers and Indigenous people."

Mariam's boldness, sensitivity, and natural leadership are some of the many reasons why she was selected for NorQuest's top student award.

**“Even though each one of you has a unique calling, you are all here to thrive. Take use of those who are in your immediate vicinity, engage in the classroom, accept constructive feedback from your teachers, and remember to enjoy the full student experience. Get to know your peers, speak up, speak out, look for leadership possibilities, and utilize all the resources available at NorQuest College.**

**Mariam Nakimera Sendagire**





# Life at NorQuest

## The campus

NorQuest's downtown campus in Edmonton includes classrooms, student services, the bookstore, and library. The Corona LRT station and numerous bus routes are nearby.

NorQuest's Wetaskiwin campus offers Academic Upgrading, Health Care Aide, and Practical Nurse programming. Students can also access on-campus supports at the Wetaskiwin campus, including student advising, financial advising, tutorial and academic coaching services, and Indigenous student services.

**15,878** individual learners

**1829** international learners

**108** countries of birth

**73** first languages spoken on campus

**656** students use accessibility services





# College life goes beyond the classroom

Whether it's attending an event, competing in a tournament, or joining a club, there are ample opportunities to immerse yourself in student life. Events are organized by both the college and the Students' Association of NorQuest College (SANQC).

Every September, NorQuest welcomes new and returning students to the college at the annual Block Party, where you can mingle, win swag, and spend a great day outdoors! For some learners, the academic year ends with convocation as they get ready to start the next step of their journey.

## Events

- Block Party
- Career Fair
- Convocation
- Esports Tournaments
- Inclusion Fusion
- Pride Week
- Weekly Live Chats
- Wellness Wednesdays

## Clubs and volunteering

- Alumni Network
- English Speaking Club
- Intercultural Engagement Club
- Muslim Students of NorQuest
- NorQuest Networking Café
- Peer Mentorship Program
- RBC Student Ambassadors
- SANQC
- Social Work Circle of NorQuest

## The Core

Looking for textbooks, supplies, clothing, or technology? NorQuest's bookstore, The Core, has everything you need to get started, plus some fun extras to help show your college pride! Be sure to check out NorQuest's Signature Line for trendy sweaters, toques, and mitts. It's the perfect way to stay warm and cozy throughout the year.

As an added bonus, earn some extra cash at the end of the semester through The Core's textbook buyback program.

### Explore more at The Core

[norquest.ca/thecore](https://norquest.ca/thecore)







**An inclusive gaming and learning community is hard to come by—having this at NorQuest has greatly impacted student life.**

Carlo Martin  
Business Development Officer



## Esports

NorQuest Esports is the fusion of gaming, entertainment, and community. Whether you're playing or watching, everyone is welcome to join! Free Esports events are hosted throughout the year, both online and in person. Players of all skill levels and backgrounds are welcome to compete for cash prizes.

NorQuest Esports is an exciting experience for all. The digital matches solidify friendships, forge unforgettable memories, and expand professional networks. The matches are a great way to learn new cutting-edge technology that can open up career opportunities in the gaming industry and beyond.

**Learn more about NorQuest's Esports community and the thrill of competitive gaming**

[norquest.ca/esports](https://norquest.ca/esports)

## Student supports

**Student Navigators** are your central point of contact and can assist with academic advising, setting up testing, and connecting with financial aid, along with many other services.

The **Learner Centre** has a large library collection, personalized tutorial and academic services, a computer common area, and services to support students with disabilities.

The **Indigenous Student Centre** is a space for Indigenous Students to study and socialize, as well as access resources and supports including knowledge keepers, academic advising, career planning, and spiritual and cultural guidance.

The **Centre for Growth and Harmony** supports both a healthy mind and body. NorQuest offers learners free, confidential services from a team of registered psychologists, social workers, and nurses.

The **1000 Women Child Care Centre** offers culturally responsive early learning and care to children aged 12 months to five years of NorQuest students, employees, and general community members.

The **Career Centre** prepares learners for jobs and future careers through real-world experiences, connections to industry, and professional skill development. Meet with a career coach and plan for work-integrated learning or career success.



## NorQuest's international campus community

"I feel so ecstatic meeting other students. Now, I have so many new friends from different countries!" says Maricris Canubas, a first-year Early Learning and Child Care student.

That's a common reaction among NorQuest's International students. For many, the culture shock of a new country, a new college campus, and new people takes some adjustment. NorQuest has more than 1,800 international learners from over 100 countries of birth. More than 70 languages are spoken on campus.

**NorQuest's International Peer Mentorship Program** pairs senior students with new students to help them succeed in their new environment. Mentors provide words of advice, share their experiences, and provide tips on how to succeed in Canadian classrooms, things to explore in Edmonton, and more.

Each term, international students get many opportunities to *break the ice*, mingle, and make new friends. Students delight in tasting new food, learning about each other's cultures, and learning more about NorQuest and the services the college offers. Most importantly, new friendships are made.

"Studying abroad isn't easy," says Maricris. "To be honest, I didn't experience culture shock at NorQuest. Most students, staff, and teachers are affable and I was so amazed how they welcome new students. I think the Peer Mentorship program is great since you can find a new friend to guide and help you in your NorQuest journey."

## Student portal and app

We get it—college life is busy and you're on the go! We've made it easy to access class resources and personalized information, connect with campus services through a live chat feature, and more with NorQuest's new online student portal and app. Access the portal online at [my.norquest.ca](https://my.norquest.ca) or download the MyNorQuest app for iOS and Android.





# Programs

**Arts, Sciences & Technology**

**Business**

**Community Studies**

**Health**

**Academic Upgrading**

**Employment Preparation**

**English Language Training**

**Continuing Education**

[norquest.ca/here](https://norquest.ca/here)



# Arts, Sciences & Technology

## Arts and Sciences

[norquest.ca/arts](https://norquest.ca/arts)

### Course Credits

Begin your post-secondary journey at NorQuest College with the Arts and Sciences university transfer program. Complete up to 30 credits, which can be transferred to the second year of a Bachelor of Arts or Bachelor of Sciences degree at another Alberta post-secondary, or towards completion of a NorQuest health or community studies program.

Student navigators will help you design your own program of study and build an academic plan that will help you achieve your goals.

*Note: Courses can be taken individually for university transfer through Open Studies.*

### Admission Requirements

- Language Arts (one of or equivalent)
  - 65% in English Language Arts 30-1
  - 75% in English Language Arts 30-2
  - 65% in ESLG 1860
  - 75% in ESLG 1898
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details.

## Energy Management

[norquest.ca/energy](https://norquest.ca/energy)

### Diploma

Put a spark in your career with the new interdisciplinary Energy Management program and gain the skills and knowledge needed for the growing workforce needs in the energy sector. You will learn to apply emerging renewable energy sources, understand energy efficiency, and navigate energy policy so that you can support and direct the energy needs of organizations and communities.

### Career Potential

Graduates may find employment at the technology level in various settings such as electric utility companies, government, consulting firms, oil and gas, and facilities management and can pursue many different careers as energy managers, advisors, analysts, and consultants.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 65% in English Language Arts 30-1
  - 65% in ESLG 1860
- 65% in Mathematics 30-1 or equivalent
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

### Learn more about NorQuest's three STEM diplomas

[norquest.ca/stem](https://norquest.ca/stem)

## Environmental Technician

[norquest.ca/ept](https://norquest.ca/ept)

### Diploma

Are you passionate about the environment? Start a rewarding career to protect and sustain the health of our environment and ecosystems. Through extensive, hands-on training in both laboratory and field settings, you will prepare for technical work in the environmental sector and gain practical knowledge and skills in compliance auditing and contaminated site management to impact assessment and pollution prevention and monitoring.

### Career Potential

Graduates may find employment with consulting firms, government, and industry. Many will enter the workforce as environmental technicians/technologists or environmental scientists, become self-employed, or choose to pursue a bachelor's degree.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 60% in ESLG 1898
- 50% in Mathematics 30-2 or equivalent
- 50% in Biology 30 or equivalent
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Machine Learning Analyst

[norquest.ca/mla](https://norquest.ca/mla)

### Diploma

Do you enjoy solving puzzles? Enter the exciting field of artificial intelligence (AI) and machine learning (ML) with NorQuest's new Machine Learning Analyst program. The first of its kind in Canada, the program delivers flexible, career-ready training that will prepare you for entry-level jobs in the growing and globally competitive field of computer science. You will develop fundamental skills in AI and ML, such as data analytics and computer programming, and build foundational business skills that will equip you to work in multi-disciplinary teams that develop exciting solutions for a variety of business problems in different industries.

This program was developed with support from the Alberta AI Pathways Partnership. An inclusive work-integrated project unique to this program will prepare you for AI-related careers using real-world ML problems with input from local businesses, while also developing a strong project portfolio to prepare for employment.

### Career Potential

Machine learning and data analytics are tools that are used by almost all businesses and sectors to transform data into functional business solutions, and graduates will be prepared to follow many different paths including ML analyst or technician and data analyst or scientist.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 65% in English Language Arts 30-1
  - 65% in ESLG 1860
  - 75% in English Language Arts 30-2
  - 75% in ESLG 1898
- Mathematics (one of or equivalent)
  - 60% in Math 30-1
  - 60% in Math 30-2
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## AMI partnership

“

NorQuest's Machine Learning Analyst diploma program shows valuable potential in benefitting Alberta's rapidly growing Artificial Intelligence (AI) ecosystem. The Alberta Machine Intelligence Institute (Amii) employs a diverse range of AI, Machine Learning (ML), and Reinforcement Learning expertise; our organization's diverse, dedicated, and talented employees strive to successfully connect industries throughout the city, province, and country to world-class AI expertise. From Amii's perspective, it is clear (and essential) that our community needs to increase the number of qualified AI workers—at all levels of ability—to ensure that we can continue growing and leading in this vital economic and technological space. Indeed, NorQuest's program is addressing a significant, demonstrable need for more AI/ML education programs in our community.

Our organization will support the NorQuest College Machine Learning Analyst diploma program by facilitating industry connections for the Applied Machine Learning Project course, which will provide students with the opportunity to develop Machine Learning solutions to real-world business problems. Amii has been a partner and supporter of this program's development since its conception, and we have worked closely with NorQuest College to ensure the program will best serve all stakeholders, especially learners.

Cam Linke  
CEO





# 1000 Women

and the 1000Women4STEM award



“

**Remember, regardless of whether there is space for you at the table, you can always flip the table over. You can always find another chair and you can always make space. Women belong in STEM and women are going to be the difference.**

**Sithara Fernando**

*Academic Program Manager*

*STEM Programming*

Women are often overlooked and undervalued in the workplace. Research shows that in science, technology, engineering, and math (STEM) fields, the experience for women is even more daunting. And this can have dire consequences, not only for the women who face these structural barriers but also for our collective society and economic prosperity.

NorQuest's 1000 Women will open more opportunities for women in STEM by dedicating their fundraising efforts to this cause. The first year of this campaign saw significant donor support to the tune of well over \$600,000. That means over 30 1000Women4STEM awards are available to NorQuest students. When the campaign's \$3 million goal is achieved, that will mean fully-funded STEM education at NorQuest for 150 women ready to demonstrate their promise to their families, their communities, and most importantly, themselves.

NorQuest's STEM diploma programs in Energy Management, Environmental Technician, and Machine Learning are attracting future-focused learners. These programs have been developed in consultation with the industry and are led by innovative, passionate STEM professionals.

The 1000Women4STEM award is crucial to NorQuest's vision for inclusive education because it removes the financial barriers for many women through bursaries worth up to \$20,000. Equally important, the award helps demonstrate to women how they can get involved in a STEM career.

**Learn more about 1000 Women  
and the 1000Women4STEM award**  
[norquest.ca/1000women](https://norquest.ca/1000women)



## Accounting Technician

[norquest.ca/at](http://norquest.ca/at)

### Certificate

Essential across all industries, accounting professionals play a key role in organizational success. This program provides the basic theory and technical skills required to perform a range of accounting services.

*Note: This is a Bring Your Own Device program; a PC with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career Potential

Graduates find employment in small business, government, banking, insurance, manufacturing, health services, not-for-profit organizations, retail, hospitality, oilfield, construction, and other industries.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 50% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 50% in ESLG 1898
- Mathematics (one of or equivalent)
  - 65% in Mathematics 20-1
  - 65% in Mathematics 20-2
  - 50% in Mathematics 30-1
  - 50% in Mathematics 30-2
- ELP Requirements<sup>1</sup>
  - Band E - see page 55 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program.

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Administrative Professional

[norquest.ca/adminpro](http://norquest.ca/adminpro)

### Certificate

The Administrative Professional program equips you with the skills and knowledge you need to become an office professional in today's business environment. You will learn essential office skills such as basic accounting, software applications, event management, and business communication.

*Note: This is a Bring Your Own Device program; a PC with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career Potential

Graduates find employment in the public and private sectors, working in rapidly evolving administrative support roles that include office coordination, communications, customer service, data analysis, and event planning.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 50% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 50% in ESLG 1898
- Mathematics (one of or equivalent)
  - 50% in Mathematics 10C
  - 50% in Mathematics 20-3
- ELP Requirements<sup>1</sup>
  - Band E - see page 55 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program.

Learn more at [norquest.ca/pathway](http://norquest.ca/pathway).  
*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Business Administration

[norquest.ca/ba](http://norquest.ca/ba)

### Diploma

Build the skills you need to thrive in a dynamic business world and choose from five specializations in the second year—Management (entrepreneurship or business operations), Accounting, Human Resources Management, Finance, or General Studies—in which you will develop a core understanding of business fundamentals for any career you choose.

*Note: This is a Bring Your Own Device program; a PC with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career Potential

Graduates find employment in the public and private sectors, small business, government, banking, insurance, not-for-profit organizations, retail, hospitality, oilfield, construction, and other industries.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 50% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 50% in ESLG 1898
- Mathematics (one of or equivalent)
  - 65% in Mathematics 20-1
  - 65% in Mathematics 20-2
  - 50% in Mathematics 30-1
  - 50% in Mathematics 30-2
- ELP Requirements<sup>1</sup>
  - Band E - see page 55 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program.

Learn more at [norquest.ca/pathway](http://norquest.ca/pathway).  
*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

# Building confidence for your career

## Work Integrated Learning

A NorQuest education takes you beyond the classroom and into the job site with Work-Integrated Learning (WIL). Over 30 programs at NorQuest offer WIL opportunities that give students valuable, hands-on experiences and connections before they graduate. Students who complete WIL quickly build their knowledge, develop their network, and launch their careers.

**“ For years I felt stuck and trapped in jobs where I was overworked and under-appreciated. My work-integrated learning was really a dream come true for me. Even though it was temporary, it made me more confident in my abilities, and I felt a lot more ready for the real world. ”**

**I learned that pursuing my career aspirations can be accomplished by staying true to myself, genuine to others, and not settling for anything less than what I deserve.**

**Ilana, Administrative Professional program graduate**

## Career Centre

NorQuest's Career Centre is here to help you prepare for jobs and future careers. Students are empowered through real-world experiences, industry connections and professional skill development. Meet with a career coach to learn how you can plan for work-integrated learning or career success.

Access free career supports during your time at NorQuest and for up to six months after you graduate from your program.

## Learn more

[norquest.ca/careercentre](http://norquest.ca/careercentre)  
[careercentre@norquest.ca](mailto:careercentre@norquest.ca)  
780.644.6160



## Dental Office Assistant

[norquest.ca/dental](http://norquest.ca/dental)

### Certificate

Provide essential administrative support to dental care professionals and patients. In this condensed, intensive program you will learn about dental terminology, office procedures, computer software, and communication strategies for working with a diverse community of clients.

*Note: This is a Bring Your Own Device program; a PC with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career Potential

Graduates may find employment in general and specialty dental practices such as denture clinics, orthodontist offices, dental labs, and other dental-related businesses and health-care industries.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 65% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 65% in ESLG 1898
- Mathematics (one of or equivalent)
  - 65% in MATH 1905
  - 50% in Mathematics 10-3
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Hospital Unit Clerk

[norquest.ca/huc](http://norquest.ca/huc)

### Certificate

Hospital unit clerks are the first point of contact for patients and play a vital role in managing communication and information in hospital nursing units. Learn medical terminology, how to process medical orders, communication skills, administrative procedures, and computer skills.

*Note: This is a Bring Your Own Device program; a PC with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career Potential

Graduates may work in acute care and rehabilitation hospitals and extended care and long-term facilities.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 65% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 65% in ESLG 1898
- Mathematics (one of or equivalent)
  - 65% in MATH 1905
  - 50% in Mathematics 10-3
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Medical Office Assistant

[norquest.ca/moa](http://norquest.ca/moa)

### Certificate

Considered a valuable asset to health-care teams, medical office assistants support physicians and other health-care professionals with essential administrative support.

NorQuest's Medical Office Assistant program helps you get into the workforce quickly, and develop skills to perform a variety of tasks including scheduling, billing, and communications, in addition to using current office technology and software.

*Note: This is a Bring Your Own Device program; a PC with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career Potential

Graduates find work in medical offices, physical therapy clinics, diagnostic imaging labs, hospitals, and community health centres.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 65% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 65% in ESLG 1898
- Mathematics (one of or equivalent)
  - 65% in MATH 1905
  - 50% in Mathematics 10-3
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Veterinary Office Assistant

[norquest.ca/voa](http://norquest.ca/voa)

### Certificate

As a valued member of the team in a clinical, emergency, or specialty hospital setting, veterinary office assistants support practices with essential administrative skills.

Get into the workforce quickly and develop skills in client care, communications, veterinary terminology, veterinary computer software, animal handling, and more.

*Note: This is a Bring Your Own Device program; a PC with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career Potential

Graduates have opportunities to work in veterinary practices and clinics, animal hospitals, related not-for-profit organizations, and veterinary supply companies.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 65% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 65% in ESLG 1898
- Mathematics (one of or equivalent)
  - 65% in MATH 1905
  - 50% in Mathematics 10-3
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

**“ I loved my instructors. They taught me everything I needed to know to start managing a doctor's office.”**

**Robin Tremblay  
Medical Office Assistant**



# Community Studies

## Addictions Recovery Practitioner

[norquest.ca/arp](http://norquest.ca/arp)

### Certificate

This post-diploma certificate builds upon students' previous training and experience and provides health and human services professionals with the knowledge and skills to work with clients experiencing substance use and concurrent disorders.

### Career Potential

Graduates may enter the field of addictions recovery or pursue further education at the bachelor's and master's levels in areas such as social work, addictions, mental health, program administration, management, and research. Graduates may receive credit toward NorQuest's Mental Health Recovery Practitioner program.

### Admission Requirements

- Post-secondary diploma or degree in health, human services, or social sciences; or active licensure in Canada with a health or human services governing body
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details.

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Child and Youth Care

[norquest.ca/cyc](http://norquest.ca/cyc)

### Diploma

Learn to support children and youth who have experienced social, behavioural, and emotional challenges in navigating lived experiences, including those at risk with family processes, access and success in education, physical and mental health, and addictions. Explore the impact on youth and families, the importance and strength of diversity and difference, and develop professional practice.

### Career Potential

Graduates may find employment in the non-profit sectors for child and youth care services, and various departments within municipal and provincial governments including group homes, schools, hospitals, emergency shelters, and corrections.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 60% in ESLG 1898
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Community Support Worker

[norquest.ca/csw](http://norquest.ca/csw)

### Certificate

This exciting certificate program provides you with the knowledge and skills to work with marginalized communities and individuals at the front line in a human service delivery setting.

### Career Potential

Graduates may apply for entry into year two of the Settlement Studies program or credit toward the Disability Studies program. Graduates may find employment in immigrant settlement agencies, Indigenous child and family service agencies, group homes, ethno-specific community service organizations, and emergency shelters.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 60% in ESLG 1898
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](http://norquest.ca/pathway).

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Disability Studies

[norquest.ca/ds](http://norquest.ca/ds)

### Diploma

Acquire the skills needed to support individuals with disabilities in early intervention, community settings, schools, recreation, and employment. You will be prepared to create, implement, assess, and modify plans to help utilize individual strengths and abilities to increase opportunities for meaningful participation in the community.

### Career Potential

Graduates may find employment in the community disability sector. This may involve working for an agency or with a family directly to assist individuals who receive assistance through programs such as Family Support for Children with Disabilities or Persons with Developmental Disabilities.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 60% in ESLG 1898
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](http://norquest.ca/pathway).

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Early Learning and Child Care

[norquest.ca/elcc](http://norquest.ca/elcc)

### Certificate or Diploma

Learn to provide quality child care in various settings and plan appropriate activities for children. Knowledge of child development, family dynamics, play, and program planning will equip you to support the healthy development of children through child-centred learning experiences.

The certificate program prepares graduates for Early Childhood Educator II certification and the diploma program prepares graduates for Early Childhood Educator III certification from Alberta Children's Services.

### Career Potential

Graduates may find employment in daycares, day homes, and other child-care programs. The child-care field is an above-average growth profession with an increasing demand for employees.

### Admission Requirements

Certificate, Diploma:

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 60% in ESLG 1898
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

Diploma-Year 2 Only:

- NorQuest College Early Learning and Child Care certificate or equivalent

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](http://norquest.ca/pathway).

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Educational Assistant

[norquest.ca/ea](http://norquest.ca/ea)

### Certificate

Learn to support children and youth with diverse learning needs and help them to reach their potential. With a focus on diversity and inclusion and hands-on classroom learning, the Educational Assistant program prepares you to play a key role in helping students thrive in a variety of educational and community settings. Acquire knowledge and interpersonal and practical skills to support students both one-on-one and in small groups.

### Career Potential

Graduates may work in public, separate, or private schools, in pre-kinder and early intervention programs, before and after school programs, respite care for children with special needs, summer camps and programs for children with special needs, community organizations, hospitals, or young offender centres. Graduates may choose to continue into the Disability Studies or Early Learning and Child Care diploma programs at NorQuest.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 60% in ESLG 1898
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*





## Margge Castro

**Early Learning and Child Care,  
Laddering Student**

**My overall experience at NorQuest was fantastic. I was a mature student returning to college after being out of school for a while, but NorQuest makes students of any age feel welcome.** ”

Margge Castro had always known that she wanted to work in education and, in particular, with children. She first obtained the Early Learning and Child Care certificate and after a very positive and fulfilling experience, she wanted to continue her studies. She enrolled once again at NorQuest but this time, to pursue the diploma program.

After completing her diploma, Margge was eager to enter the workforce and apply her learnings. “NorQuest prepares their students not only with great knowledge, but also prepares you to get into the real workforce. Things like how to present your resume, prepare you for interviews, and real-life work scenarios,” she said. Margge worked with three different childcare companies before eventually enrolling in university to pursue a bachelor’s degree.

“I highly recommend the college to future students. The whole process was a positive experience. I am proud to be a NorQuest alumna!”

**Learn more about the Early Learning and Child Care program**  
[norquest.ca/elcc](https://norquest.ca/elcc)

## Early Learning and Child Care program earns silver from Colleges and Institutes Canada

NorQuest’s Early Learning and Child Care program curriculum is award-winning. In 2021, it was recognized by Colleges and Institutes Canada with a silver Program Excellence Award. Continuous collaboration ensures that the curriculum is responsive, authentic, and stays up to date.

“NorQuest recognizes that early learning is invaluable and has supported the creation of amazing learning spaces and opportunities that meet our students where they are.” says Becky Kelley, Program Chair, Early Learning and Child Care.

## Open Admissions Pathway

The **Open Admissions Pathway** removes barriers to entry for students who do not meet existing program admission requirements. Students can begin their studies through Open Studies, earn credits toward their certificate or diploma, and enter the program of their choice. This alternative is available for Accounting Technician, Administrative Professional, Business Administration, Community Support Worker, Disability Studies, and Early Learning and Child Care.

**Learn more about Open Admissions Pathway and how it can help you achieve your goals**  
[norquest.ca/pathway](https://norquest.ca/pathway)



## Indigenous Studies

[norquest.ca/is](http://norquest.ca/is)

### Diploma

Broaden your understanding of the cultural, historical, social, and political experiences of Indigenous Peoples in Canada and pursue a career or further education with NorQuest's Indigenous Studies program.

Designed for Indigenous and non-Indigenous learners, the program will focus first on Treaty 6, and then on Treaties 7 and 8, as well as other Treaties across Canada and on global Indigenous perspectives.

### Career Potential

Graduates may pursue a career in Indigenous relations, governance, education, and culture. Employment opportunities may be found within Indigenous governments and administrations, as well as with federal, provincial, and municipal governments and non-profit organizations.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 65% in English Language Arts 30-1
  - 75% in English Language Arts 30-2
  - 65% in ESLG 1860
  - 75% in ESLG 1898
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Justice

[norquest.ca/justice](http://norquest.ca/justice)

### Diploma

Are you passionate about working in the community and supporting people through law and policy?

Learn about Alberta laws and policies and the many socio-economic factors that influence crime. The program includes Indigenous-focused resources to promote understanding about Indigenous Peoples' complex relationship with Canada's justice system.

Explore a broad range of important skills important including crisis intervention skills, health and wellness initiatives, and strategies for working with diverse groups of Canadians.

You will have the option to focus on a specific area of interest, including youth work, corrections theory and practice, and law enforcement, Indigenous justice, advocacy, and many others.

### Career Potential

Graduates will be prepared to work collaboratively with other justice professionals and to pursue positions such as police officer, probation officer, case worker, Indigenous peace officer, court clerk, sheriff, youth worker, corrections officer, victim services advocate, park warden, fish and wildlife peace officer, border security officer, sentence administrator, and more.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 70% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 70% in ESLG 1898
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Mental Health Recovery Practitioner

[norquest.ca/mhrp](http://norquest.ca/mhrp)

### Diploma

This post-diploma certificate provides health and human services professionals with the knowledge and skills to work with clients experiencing mental health and concurrent disorders.

### Career Potential

Graduates may enter the mental health field or pursue further education at the bachelor's and master's levels in areas such as social work, addictions, mental health, program administration, management, and research. Graduates may receive credit toward the Addictions Recovery Practitioner program.

### Admission Requirements

- Post-secondary diploma or degree in health, human services, or social sciences; or active licensure in Canada with a health or human services governing body
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

## Settlement Studies

[norquest.ca/ss](http://norquest.ca/ss)

### Diploma

Begin a rewarding career that supports newcomers to settle and integrate into their new communities.

In this diploma program, the first of its kind in western Canada, you will develop the skills and competencies needed to work effectively with newcomers to Canada. You will examine the foundational and current practices of settlement work in Canada and develop strategies to empower, support, and advocate for clients.

Graduates from NorQuest's Community Support Worker program are eligible to apply for year two of this program.

### Career Potential

Graduates may pursue employment within the non-profit and settlement sectors, various departments and levels of government, or agencies that have partnerships with schools and public libraries.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 60% in ESLG 1898
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Social Work

[norquest.ca/sw](http://norquest.ca/sw)

### Diploma

NorQuest's Social Work diploma program has a unique multicultural focus to best prepare you to help your clients. In addition to learning the foundations of social work, this program emphasizes the value of human diversity and teaches the practice of social work within a supportive and empowering environment.

### Career Potential

Graduates may find work in government and non-government settings in areas such as child and youth protection, addictions counselling, family support, and other related fields.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in ESLG 1860
- Documentary evidence (i.e., a form completed by the agency involved) of having completed at least 100 voluntary and/or paid work hours in the human services field within the last five years of the start date of your program with one organization. We do not offer conditional admissions for the volunteer/work requirement so you must complete the 100 hours before you receive an offer of admission. See program webpage for more details.
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*



“

**Being able to hear my grandmother say I love you in our language has been incredibly rewarding.**



## Justin Carr

### Indigenous Studies Student

Justin Carr is Tłı̨cẖ and from the Yellowknives Dene First Nation—a Treaty 8 Nation located in the Northwest Territories. In the Fall of 2021, he enrolled in the Indigenous Studies program thanks to his grandmother’s encouragement.

Now more than halfway through the program, Justin has learned more about his culture, and he recognizes the importance of asking questions and being curious, which he deems as the crucial first step. NorQuest has created an environment where he can do exactly that. “I feel like they’ve done a really good job. I’ve never felt unwelcome or unsafe. I think that the general feeling here at NorQuest has always been inclusive or friendly,” says Justin.

A few classes have stood out to Justin including Indigenous Literature, Introduction to Cree, Inuit Studies, Indigenous Knowing and Being, and Land-Based Learning. When it comes to his favourite instructors, a number of individuals come to mind. He appreciates the value they place on student input and that they themselves open up to their students during classroom discussions.

After completing his Indigenous Studies diploma, Justin plans to enrol in NorQuest’s two-year Social Work diploma program, after which he hopes to return to the North and be a positive change in the community.

**Learn more about the Indigenous Studies program**  
[norquest.ca/is](https://norquest.ca/is)



## Advanced Education in Orthopaedics for LPNs

[norquest.ca/ortho](http://norquest.ca/ortho)

### Certificate

This post-diploma program prepares licensed practical nurses (LPNs) with the knowledge and skills for a specialized career in orthopaedics. It consists of three courses and a 300 hour practicum. Further your understanding of anatomy and physiology in relation to orthopaedics and orthopaedic radiology, assessment, and trauma.

### Career Potential

Graduates are prepared to work in emergency departments, cast rooms, and orthopaedic patient care areas.

### Admission Requirements

- Active registration in good standing with a college for LPNs
- Active employment in an acute care site for a minimum of 3,600 hours, confirmed by a letter from current employer. Acute care sites include medicine, surgery, intensive care, cardiac care, pediatrics, emergency departments, operating rooms, or out-patient cast rooms

*Additional clinical practical requirements may apply. See program website for complete details.<sup>2</sup>*

## Advanced Foot Care

[norquest.ca/afc](http://norquest.ca/afc)

### Certificate

Through a combination of independent study, assignments, instructor-led theory, and clinical practice, students will learn assessment and treatment of ailments of the foot as well as how to care for the feet of high-risk clients. The course material also covers standards for sterilization protocols and accepted procedures for foot care nurses, records management, interdisciplinary care, and business fundamentals. All supplies and instruments are included.

### Career Potential

Graduates will be able to provide foot care in both private practice and in a health-care setting.

### Admission Requirements

- Active licensure in Canada as a licensed practice nurse, registered nurse, or nurse practitioner, and license in good standing

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Health Care Aide

[norquest.ca/hca](http://norquest.ca/hca)

### Certificate

NorQuest's Health Care Aide program is among the largest in Canada and prepares you to be a part of a health care team in a variety of different settings, providing frontline care to clients in need of assistance.

### Career Potential

Graduates find work in continuing care institutions, home care agencies, group homes, assisted or supportive living, day programs, specialized care centres and programs, acute care hospitals, and private care.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 20-2
  - 55% in English Language Arts 30-2
- ELP Requirements<sup>1</sup>
  - Band E - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Health Care Leadership

[norquest.ca/hcl](http://norquest.ca/hcl)

### Post-diploma Certificate

Learn theoretical knowledge and skills assessment related to leadership and management with a focus on leadership development, cultural sensitivity, communication, organizational behavior, principles of adult education, business fundamentals, strategic planning, and inter-professional collaboration. Students will learn from experienced health care leaders and establish leadership competencies that will allow them to confidently apply for leadership roles within their chosen health profession or related fields.

### Career Potential

Upon completion of the post-diploma certificate, individuals with a degree in health or allied health disciplines may be able to get positions such as team lead, coordinator, manager, supervisor, or educator. Graduates could pursue those roles in a variety of private and public settings including hospitals, continuing care centres, schools, community and government agencies, and private health-care facilities.

### Admission Requirements

- Diploma or degree in a health-care field from an accredited institution
- ELP Requirements<sup>1</sup>
  - Band H - see page 55 for details

## Interdisciplinary Therapy Assistant

[norquest.ca/ita](http://norquest.ca/ita)

### Diploma

Assist patients to overcome injuries or impairments as a valuable member of an interdisciplinary health-care team. You will develop a strong occupational and physical therapy assistant background, and learn to incorporate essential assistant-level skills in speech language therapy and therapeutic recreation.

### Career Potential

Graduates will meet industry demand for work in general therapy, rehabilitation, and discipline-specific occupational and physical therapy assistant positions in public and private health care, including clinics, hospitals, and continuing care centres.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 70% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 70% in ESLG 1898
- 50% in Mathematics 10C or equivalent
- 60% in Biology 30 or equivalent
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Medical Device Reprocessing Technician

[norquest.ca/mdrt](http://norquest.ca/mdrt)

### Certificate

Learn to perform the critical work of cleaning, disinfecting, sterilizing, packaging, and storing surgical and medical instruments to prevent and control the spread of infection. Upon graduation you will be prepared to write the Medical Device Reprocessing Technician certification exam through the Canadian Standards Association (CSA). NorQuest College is one of only a few CSA-recognized training providers for medical device reprocessing training in Canada.

### Career Potential

Graduates find work in medical device reprocessing departments of hospitals and other health facilities. This field is growing steadily with an increasing demand for well-trained technicians.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 70% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 70% in ESLG 1898
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Pharmacy Technician

[norquest.ca/pt](http://norquest.ca/pt)

### Diploma

In NorQuest's nationally accredited diploma program, you will acquire the knowledge and skills needed to work in this fast-paced and highly respected occupation. This includes dispensing prescriptions, compounding medications, preparing sterile products, and providing patient care.

### Career Potential

Pharmacy technicians work for hospitals, community pharmacies, pharmaceutical companies, and insurance companies.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 70% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 70% in ESLG 1898
- Mathematics (one of or equivalent)
  - 60% in Mathematics 30-1
  - 60% in Mathematics 30-2
- 60% in Biology 30 or equivalent
- 60% in Chemistry 30 or equivalent
- High school diploma, GED, or equivalent
- Successful completion of NorQuest College Pharmacy Technician diploma arithmetic assessment

- ELP Requirements<sup>1</sup>
  - Band G - see page 55 for details; or
  - Graduation from approved Canadian high school, with at least three consecutive years of full-time academic study and satisfactory completion of Grade 12 English or its equivalent. The high school's language of instruction must be English. A GED is not acceptable; or
  - Successful completion of a recognized Canadian undergraduate degree program at a post-secondary institution where the language of instruction is English

*Language proficiency standards are established by the Alberta College of Pharmacists and NAPRA. No other evidence of ELP will be accepted. Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Practical Nurse

[norquest.ca/pn](http://norquest.ca/pn)

### Diploma

One of the largest in Canada, NorQuest's Practical Nurse program will prepare you to play a vital, frontline role in providing high-quality care to clients in a variety of health-care settings.

### Career Potential

Licensed practical nurses are employed in acute care hospitals, continuing care centres, community care settings, client homes, clinics, and doctors' offices.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 70% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 70% in ESLG 1898
- Mathematics (one of or equivalent)
  - 60% in Mathematics 20-1
  - 70% in Mathematics 20-2
  - 50% in Mathematics 30-1
  - 60% in Mathematics 30-2
  - 60% in MATH 1524
- 60% in Biology 30 or equivalent
- ELP Requirements<sup>1</sup>
  - Band H - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Practical Nurse Diploma for Internationally Educated Nurses

[norquest.ca/pndien](http://norquest.ca/pndien)

### Diploma

This two-year diploma program is designed to train internationally educated nurses to achieve academic and professional success. Language training instructors and practical nurse instructors will help you acquire the nursing knowledge, clinical judgement, and communication skills needed to become a practical nurse in Canada. Collaborative classes, labs, workshops, and innovative learning strategies are designed to target specific student needs to prepare you for practicum, writing the Canadian Practical Nurse Registration Exam, and future career success.

### Career Potential

Graduates can pursue a career in a variety of health care settings, including, but not limited to: acute care hospitals, continuing care centres, community care settings, client homes, clinics, or doctors' offices.

### Admission Requirements

- Bachelor of Nursing program from a post-secondary institution outside of Canada ELP Requirements<sup>1</sup>
  - Band H - see page 55 for details.

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Therapeutic Recreation

[norquest.ca/tr](http://norquest.ca/tr)

### Diploma

Learn how to enhance your clients' quality of life through leisure activities. Gain knowledge and skills to plan, implement, and evaluate individual and group therapeutic recreation and social activities, and explore the concepts, theory, and practical experiences related to leadership and critical thinking.

This program allows students to meet the requirements for supporting membership status with the Alberta Therapeutic Recreation Association (ATRA). Effective April 1, 2021, ATRA will require new applicants for professional membership to have a degree in therapeutic recreation or recreation/leisure studies.

### Career Potential

Graduates are qualified to work in continuing care, assisted living, hospitals, lodges, and mental and day program settings.

### Admission Requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 70% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 70% in ESLG 1898
- 50% in Biology 30 or equivalent
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

Designed for current and future health care providers, the **Social Media for Health Care Professionals** course will explore the basics of social media platforms, explain the medical-world benefits and risks of social media use, outline a framework of responsible social media etiquette, and offer proactive recommendations for health care providers.

Learn more and register

[norquest.ca/smhp](http://norquest.ca/smhp)



# Academic Upgrading

## Academic Upgrading

[norquest.ca/au](https://norquest.ca/au)

### Course Credits

NorQuest College operates as an accredited high school, offers courses that follow the Alberta Education curriculum, and prepares you to continue your studies at NorQuest or another post-secondary institution. All courses are four months long. Free placement testing is available.

### Admission Requirements

- Alberta Education high school transcript current within the last five years or NorQuest College placement assessment
- ELP Requirements'
  - Band C - see page 55 for details

## Foundations for Learning

[norquest.ca/ffl](https://norquest.ca/ffl)

### Course Credits

Delivered in partnership with Community Adult Learning Programs (CALPs) throughout our region, Foundations for Learning includes a range of 12-week online courses that allow you to strengthen your academic skills in your home community. Take courses online with in-person support at your local CALP.

### Admission Requirements

- Recommended that applicants take a NorQuest College placement assessment to determine the appropriate levels of study
- ELP Requirements'
  - Band C - see page 55 for details



# Employment Preparation

## Apprenticeship Prep

[norquest.ca/trades](https://norquest.ca/trades)

### Certificate

Develop the knowledge and skills you need to prepare for the trade entrance exam and entry into any one of 45 designated trades. The focus of the program is on upgrading, practical trades training, and facilitated work experience.

### Admission Requirements

- Grade 8 English Language Arts and Mathematics or equivalent
- ELP Requirements<sup>1</sup>
  - Band C - see page 55 for details

## Day Home Provider

[norquest.ca/dhp](https://norquest.ca/dhp)

### Certificate

This program focuses on both academic and occupational skills through the content of early childhood training. Learn programming, job presentation skills, and how to run a home-based day home business.

This program is designed for English language learners.

### Career Potential

This certificate will prepare you to become a self-employed day home provider or work in a child-care centre.

### Admission Requirements

- Grade 5 or equivalent in reading and writing
- ELP Requirements<sup>1</sup>
  - Band B - see page 55 for details

## Transitions to Employment

[norquest.ca/tte](https://norquest.ca/tte)

### Certificate

This program is designed to provide employment preparation training for adults with mild cognitive developmental disabilities.

Through a combination of classroom and workplace instruction, students will acquire training on current equipment, an understanding of current workplace practices, and increased self-confidence while receiving ongoing, intensive support and mentoring from staff.

### Career Potential

Graduates may find jobs in a variety of fields, including food service, warehousing, and other service industries.

### Admission Requirements

- History of special education (school records, standardized testing, etc.)
- Admission interview with a NorQuest College counsellor
- Ability to participate in a group setting
- Ability to function independently in class and at the work site
- Readiness for employment

# Autism CanTech!

Autism CanTech! prepares Autistic individuals, aged 18 to 30, for the digital economy through a six-month program that combines classroom learning with work experience. After completing the program, graduates have the confidence and technical skills needed for entry-level data processing or digital asset management roles in industries including education, finance, government, and artificial intelligence. Learners also have access to career coaches that support cover letters, resumes, and job interviews. Additionally, Transitional Employment Coordinators lend support for up to six months post-program to help participants find sustainable employment.

**Learn more about Autism CanTech! and how it can help prepare Autistic individuals for the digital economy**  
[autismcantech.ca](https://autismcantech.ca)

One of the parts that stuck out the most was the people I got to work with. There was another level to this. There was a level of enthusiasm and support that I don't think I've seen before. ”

Chandler Doucet

Autism CanTech! Graduate



# English Language Training

## ESL Intensive

[norquest.ca/esl](https://norquest.ca/esl)

### Course Credits

Our ESL Intensive program offers full-time and part-time studies to help you achieve your goals. Classes range from CLB 4 to CLB 8 and help you to advance your digital literacy skills, gain experience studying online, and prepare for further education or employment. We also offer English for Academic Purposes courses to help you meet your specific academic goals.

### Career Potential

English skills are vital for success and promotion in any job or career in Canada. NorQuest's ESL Intensive program helps you become qualified for the workplace. Community service learning activities are available to help you make contributions to the community and gain work-related skills while studying.

### Admission Requirements

- NorQuest College language placement assessment to determine course level
  - Standardized tests (CLBPT, CLBA, IELTS, TOEFL, and CELPIP) may be considered
  - Language proficiency assessment must be less than six months old at the time of application for placement in courses
  - A minimum CLB or IELTS level of 4 is required for placement into courses

## Language Instruction for Newcomers to Canada (LINC)

[norquest.ca/linc](https://norquest.ca/linc)

### Course Credits

Are you new to Canada? NorQuest College supports your settlement in Alberta and Canada by offering full-time and part-time language training courses and numerous settlement services that will help you develop basic English language proficiency, settlement knowledge, and essential skills.

Included in the program are community service learning activities and other work-integrated learning opportunities to help you make meaningful contributions to the community while helping you prepare for further education or gain career-related skills.

Classes range from basic literacy to CLB 8 and include specialized courses such as Digital Literacy or Websafe and several employment preparation and skill building options.

### Career Potential

Students who complete the program will have the basic language skills and settlement knowledge they need to better integrate into the Canadian community and pursue further education or career options.

*Note: There are no tuition and fees for eligible students. Tuition is funded by Immigration, Refugees, and Citizenship Canada.*

### Admission Requirements

- A permanent resident
- CLB assessment

## NorQuest Bridging to Post-Secondary

[norquest.ca/bridging](https://norquest.ca/bridging)

### Course Credits

The new NorQuest Bridging to Post-Secondary program allows you to complete additional English language or academic upgrading courses to meet admission requirements for a post-secondary program. You will receive a conditional offer of admission to your target post-secondary program, be able to reserve a seat, and work with an advisor to design a personalized education plan.

### Admission Requirements

- Require one year or less of Academic Upgrading and ESL combined OR complete a NorQuest College placement assessment to show that you will be able to meeting academic requirements within one year of upgrading for your target program
- ELP Requirements<sup>1</sup>
  - Band varies - see program website for details

## Teaching English as an Additional Language Professional

[norquest.ca/tealp](https://norquest.ca/tealp)

### Certificate

In this post-bachelor certificate, you will acquire the knowledge, skills, and practical experience to improve learning outcomes of adult and K-12 English language learners (ELL). Learn to incorporate educational technologies and intercultural communication strategies into task-based lessons to support the diverse cultural, linguistic, and social needs of ELL.

### Career Potential

Graduates may be eligible to apply for the TESL Canada Professional Standard Two certification and pursue instructional positions in the field of teaching English as an additional or foreign language context that include colleges, the K-12 school system, non-profits, and English language teaching institutions.

### Admission Requirements

- Bachelor's degree
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

## Teaching English as a Second Language

[norquest.ca/tesl](https://norquest.ca/tesl)

### Completion Certificate

Recognized by TESL Canada at Standard 1, this 120-hour certificate program provides you with key principles of second language teaching and the skills, strategies, and tools to help you succeed in teaching English language learners.

Learn new theoretical and practical trends in the field and participate in a practicum to gain classroom application experience and solidify your teaching skills.

### Courses

- Theory of Teaching and Learning
- Linguistics
- Communication Skills
- Teaching in Specific Contexts
- Reflecting on Teaching and Learning
- Practicum

### Admission Requirements

- High school diploma
- ELP Requirements<sup>1</sup>
  - Band F - see page 55 for details

*Practicum/work experience requirements may apply. See program website for complete details.<sup>2</sup>*

# Continuing Education



## Flight Attendant

[norquest.ca/flight](https://norquest.ca/flight)

### Completion Certificate

Prepare for an exciting aviation career. From medical incidents to in-flight emergencies and procedures, our experienced instructors will give you the tools and knowledge you need to start your career as a flight attendant. You will also earn an Aviation Food Safety, WHMIS, and First Aid Certificate.

### Career Potential

Upon successful completion, you can work for a major airline in the corporate or private sectors as a flight attendant or explore other opportunities such as baggage handler, ground crew, gate attendant, and much more.

# Professional Certificates

## Business Analysis

[norquest.ca/bapcp](https://norquest.ca/bapcp)

### Professional Certificate

Business analysis professionals play a vital role in helping organizations create efficiencies, update processes, and modernize to meet the challenges of today. This one-year professional certificate program will prepare you for work as a Business Analyst by providing the knowledge, skills, and work experience to add value to any organization.

### Career Potential

Work toward an Entry Certificate in Business Analysis from the International Institute of business analysis.

### Admission Requirements

- Previous diploma or degree
- ELP Requirements<sup>1</sup>
  - Band varies - see program website for details

## Food and Beverage Management

[norquest.ca/fbm](https://norquest.ca/fbm)

### Professional Certificate

This one-year professional certificate program will prepare you to become a leader in the food and beverage industry. Unlike other programs that focus on apprenticeship chef training or general hospitality training, NorQuest's Food and Beverage Management was created specifically for learners who want to advance their culinary skills and explore leadership roles. Learners will be ready to manage existing establishments or launch a business.

### Career Potential

Gain the skills to become a manager, supervisor, or business owner. You will be prepared for leadership roles in the food and beverage industry, including restaurants, catering companies, event venues, and more.

### Admission Requirements

- Previous diploma or degree
- ELP Requirements<sup>1</sup>
  - Band varies - see program website for details

## Supply Chain

[norquest.ca/scpcp](https://norquest.ca/scpcp)

### Professional Certificate

Supply chain management is an increasingly important career as consumers have come to expect goods and services faster, with more convenience, and from anywhere in the world. From logistics and procurement to transportation and bidding and contract management, this one-year professional certificate program will prepare you for work across the supply chain industry.

### Career Potential

Work toward a Supply Chain Professional Designation from Supply Chain Canada, and explore a career in purchasing, logistics, operations, supply chain, and many others.

### Admission Requirements

- Previous diploma or degree
- ELP Requirements<sup>1</sup>
  - Band varies - see program website for details



# Microcredentials

## EDI at Work

[norquest.ca/ediw](https://norquest.ca/ediw)

### Three microcredentials, each offering several digital badges

Enhance your equity, diversity and inclusion (EDI) competencies, skills, and confidence to champion inclusion and equity initiatives in the workplace. You will develop foundational knowledge of EDI, understand the dynamics of EDI work in organizations, and explore social innovation in EDI work. This flexible program allows you to take the badges in order or select courses according to your prior EDI learning or work experience:

#### Microcredential 1

EDI – Foundational Knowledge

- Equity Diversity and Inclusion: Foundational Concepts & Approaches
- Behaviours to promote EDI in organizations
- Human rights and EDI work
- Keeping Racial Equity on EDI Agenda

#### Microcredential 2

Dynamics of EDI Work in Organizations

- Dynamics of Equity, Diversity and Inclusion in organizational work I
- Dynamics of Equity, Diversity and Inclusion in organizational work II
- EDI Maturity measurement
- Communication strategies for EDI

#### Microcredential 3

EDI – Social Innovation

- Social Innovation, Systems thinking and EDI work
- Design thinking for EDI
- Capstone Project (WIL)

#### Career Potential

Upon completion, you may work in EDI roles in various settings within government, municipality, policing, education, consulting firms, oil and gas, and private organizations.

## Managerial Excellence

[norquest.ca/managerial](https://norquest.ca/managerial)

### One microcredential with three digital badges

Taught by experienced professionals, you will learn the skills and framework that businesses are using today. Not only will you develop a new understanding of leadership, you will also gain experience applying your knowledge in the community. Combining experiential learning and community-based projects, we offer you a mix of unconventional education and an environment full of diverse thinkers, connections to local business professionals, and opportunities to gain hands-on management experience.

#### Career Potential

Upon completion of your 12-week learning experience, you will earn a microcredential to boost your LinkedIn profile and help you stand out in the job market. Further, you will develop leadership strategies and action plans to help leverage your role in your organization.

## Digital Badging and Microcredentials

For a lot of learners, schedules are tight, tuition is expensive, and time is limited. That's why we're delighted to offer digital credentials—an inexpensive, quick, and flexible way to gain the skills you need to get into the workforce, fast!

We work with industry partners to ensure we teach what is needed to help you succeed. Each short and valuable learning experience earns you a digital badge or microcredential that you can share immediately on your resume, portfolio, and social media.

NorQuest continues to create digital credentials across the college, in all faculties, Continuing Education, International, and Work Integrated Learning centres. Stay tuned—many opportunities are coming soon!





**853** NorQuest learners

earned

**\$1,000,300**

in scholarships, bursaries, and awards in 2021—22.

Women planning on pursuing full-time studies in one of NorQuest's three STEM diplomas may be eligible for the 1000Women4STEM award, which is valued at up to \$20,000 and includes the cost of tuition. There were many award recipients for Fall 2022 with even more awards available for Fall 2023!

## Paying for your education

Your education is an investment in your future and tuition shouldn't be a barrier to achieving your academic goals. Whether you have savings, income, or need government loans and awards, we're here to help.

It's always important to plan ahead and apply early.

**Learn more about available funding options and how NorQuest can help you achieve your goals** [norquest.ca/funding](https://norquest.ca/funding)

## Indigenous Open Admissions Pathway bursary

### Open Admissions Pathway

Grades, missing courses, and financial barriers can be overcome.

The **Open Admissions Pathway** removes barriers to entry for learners who may not meet program admission requirements. These pathways allow students to begin their studies, earn credits towards their certificate or diploma, and gain entry into the program of their choice. Through the Indigenous Legacy Access Bursary, Indigenous learners can have full coverage for the tuition and fees associated with these pathways.

### Application fee support and tuition deposit waiver

Are you an Indigenous learner? NorQuest has ample financial resources available for you.

Indigenous prospective students do not need to pay the application fee for their desired post secondary or academic upgrading courses. In addition, the \$400 tuition deposit fee is waived for Indigenous learners. Our Indigenous student advisors can assist students with their funding applications and provide referrals to other funding/support opportunities.

### Contact Student Recruitment to learn more

[student.recruiters@norquest.ca](mailto:student.recruiters@norquest.ca)

780.644.5927



# How to apply

## 1. Explore your options

Research programs of interest and check admission requirements and program availability.

## 2. Submit your application using [applyalberta.ca](https://applyalberta.ca)

Pay the non-refundable application fee.

## 3. After you apply

Log in to your MyQuest and MyMail accounts to track your application, submit documents, complete requirements, and receive your admission decision.

## 4. Accept your offer

Pay the non-refundable tuition deposit to secure your spot.

## Make your move

[norquest.ca/apply](https://norquest.ca/apply)





Band	Program	Test	Score
B	• Day Home Provider	CLBA	No section score below 4
		IELTS Academic	4
		TOEFL iBT	32
		CELP General	4
		Duolingo	75
	NorQuest Coursework	Minimum 80% in ESLS 4000 or 4100, and 80% in ESLW 4000 or 4100	
C	• Academic Upgrading • Apprenticeship Prep • Foundations for Learning	CLBA	No section score below 5
		IELTS Academic	6
		TOEFL iBT	40
		Duolingo	85
		NorQuest Coursework	Minimum 80% in ESLS 5000 or 5100, and 80% in ESLW 5000 or 5100
E	• Accounting Technician • Administrative Professional • Business Administration • Health Care Aide	IELTS Academic	6, no section score below 5.5
		TOEFL iBT	71
		Cambridge English Language Assessment*	170–179
		CAEL*	60
		PTE Academic*	54
		Duolingo	105
		NorQuest Coursework*	Minimum 80% in ESLS 7000 or 7100, and 80% in ESLW 7000 or 7100
F	<ul style="list-style-type: none"> <li>• Addictions Recovery Practitioner</li> <li>• Arts and Sciences</li> <li>• Child and Youth Care</li> <li>• Community Support Worker</li> <li>• Dental Office Assistant</li> <li>• Disability Studies</li> <li>• Early Learning and Child Care</li> <li>• Educational Assistant</li> <li>• Energy Management</li> <li>• Environmental Protection Technology</li> <li>• Hospital Unit Clerk</li> <li>• Indigenous Studies</li> <li>• Interdisciplinary Therapy Assistant</li> <li>• Justice</li> <li>• Machine Learning Analyst</li> <li>• Medical Device Reprocessing Technician</li> <li>• Medical Office Assistant</li> <li>• Mental Health Recovery Practitioner</li> <li>• Optical Office Assistant</li> <li>• Settlement Studies</li> <li>• Social Work</li> <li>• Teaching English as an Additional Language Professional</li> <li>• Therapeutic Recreation</li> <li>• Veterinary Office Assistant</li> </ul>	IELTS Academic	6.5, no section score below 6
		TOEFL iBT	84, no section score below 21
		Cambridge English Language Assessment	180+, no section score below 165
		CAEL	70, no section score below 70
		PTE Academic	59, no section score below 56
		Duolingo	115
		NorQuest Coursework	Minimum 80% in ESLS 8000 or 8100, and 80% in ESLW 8000 or 8100; or 50% in ESLG 1860 and 1861; or 50% in ESLG 1898 and ESLG 1899
G	• Pharmacy Technician**	IELTS Academic	6.5, no section score below 6
		TOEFL iBT	91, no score below: 21 listening, 23 speaking, 22 reading, 25 writing
		MELAB	81, no score below: 80 listening, 3+ speaking, 83 reading, 80 writing
H	• Health Care Leadership • Practical Nurse • Practical Nurse Diploma for Internationally Educated Nurses	IELTS Academic	No score below: 7.5 listening, 7 speaking, 6.5 reading, 7 writing
		TOEFL iBT	94
		CELBAN	No score below: 10 listening, 8 speaking, 8 reading, 7 writing
		NorQuest Coursework	Minimum 50% in ESLG 1860 and 1861

### English Language Proficiency

English language proficiency (ELP) test results must be obtained within two years of the start date of your program.

\* Not accepted for Health Care Aide

\*\* For specific details about ELP requirements for this program, see the Pharmacy Technician program requirements

Some programs' ELP requirements are not listed on this chart. Visit each program page on our website for details.

### Academic Schedule

#### 2023

##### Winter

Applications open: Feb 1, 2022  
Term begins/tuition due: Jan 9, 2023  
Term ends: Apr 28, 2023

##### Spring

Applications open: Jun 1, 2022  
Term begins/tuition due: May 8, 2023  
Term ends: Aug 25, 2023

##### Fall

Applications open: October 1, 2022  
Term begins/tuition due: Sept 5, 2023  
Term ends: Dec 19, 2023

#### 2024

##### Winter

Applications open: Feb 1, 2023  
Term begins/tuition due: Jan 8, 2024  
Term ends: Apr 26, 2024

##### Spring

Applications open: June 1, 2023  
Term begins/tuition due: May 6, 2024  
Term ends: Aug 23, 2024

Dates may be subject to change.

### Learn more

[norquest.ca/academicschedule](https://norquest.ca/academicschedule)

### Footnotes

Visit [norquest.ca/tuition](https://norquest.ca/tuition) for tuition and fee details.

Conditional or provisional admission may be granted to applicants who are missing admission requirements after satisfying other conditions. See website for details.

### ELP Requirements<sup>1</sup>

All applicants must provide proof of English Language Proficiency (ELP) prior to admission. Visit [norquest.ca/elp](https://norquest.ca/elp) for details and a list of ways to meet ELP requirements.

If you are meeting ELP requirements by taking a test, your results must be obtained within two years of the start of your program.

### Practicum/Work

#### Experience Requirements<sup>2</sup>

Many programs require documentation for non-academic requirements of admission or to participate in practicum experiences. These may include Police Information Check, WHMIS, First Aid/CPR certification, current immunizations, coursework, co-op work permit (for international students), or others. See our website for details.

# Discover NorQuest College

### Open House

Saturday, October 22, 2022

Saturday, March 18, 2023

[norquest.ca/openhouse](https://norquest.ca/openhouse)

### Live Webinars

Join a live webinar to learn more and ask questions in real time about NorQuest programs and services, how to apply, and what makes us unique.

### Contact Student Recruitment

Civic Employee Legacy Tower  
Room 1-214

10215 108 Street NW

Edmonton, AB T5J 1L6

780.644.5927

[student.recruiters@norquest.ca](mailto:student.recruiters@norquest.ca)

[norquest.ca/recruiters](https://norquest.ca/recruiters)





NorQuest is a place of belonging. It is a community where possibilities are real and within your reach. Our dynamic and career-focused education for all stages of life allows you to be workforce-ready upon graduation.

At NorQuest, you will find difference makers on a quest to transform lives. Whether you're a recent high school graduate, a newcomer, or looking to upskill, we welcome you to explore all that NorQuest has to offer and ultimately, see yourself here.

[norquest.ca](https://www.norquest.ca)